

September 19, 2007

Accountable Home Care, Inc.  
8353 Cloveridge Road  
Chagrin Falls, Ohio 44022

Dear Anna,

I want to thank you for the professionalism and speed in which you arranged (at a moment's notice) around-the-clock care for my mother on March 20, 2007.

The three hourly employees that cared for my mother were the most caring dedicated individuals I have ever encountered. I cannot say enough good things about them. I consider them my three angels. My mother adored them and I felt completely at ease when they were with her.

Anna you did a splendid job in arranging the hours and filling in any gaps that came up over the 5 months we needed your services.

I have **highly recommended** your company to many of my friends and relatives. Everyone at one time or another goes through a time when caring for a loved one becomes more than one person can handle. It was wonderful keeping mother in her own home and familiar surroundings until her passing on August 17, 2007.

Helen, Jeanne and Sheletta brought a sense of peace to the home. I will never forget them.

Sincerely,

  
Virginia L. Phillips