Ms Dina Feiler Accountable Home Care, Inc. Chagrin Falls, Ohio 44022

Dear Dina:

We worked with your agency from March 21 through August 29, 1999, in caring for our stepmother after her stroke in January of this year. We really appreciate the help and support that you provided her and the rest of the family.

We had only two days notice when she left the nursing home where she had been receiving therapy, but you were able to provide with two very professional and caring live-in persons who remained with her until ber decision to return to Ireland, since she could not ever live alone again in her own home.

Both June Arnold and Samilia Pittman were a gift from God-honest, trustworthy, helpful people who were of immeasurable help to me, since I was unable to be at her home every day. They cared for her, her bome, and were outstanding in emergencies—and they each had one on their shifts—went with her to the hospital where I met them, and were able to provide much needed information to the emergency room staff.

I am including letters for each of them so that you can include them in the ladies' personnel files. I will also send them copies.

I have recommended your agencies to others who have elderly people in failing health, and Anna's Doctor Medidas asked for your agency information for others of her patients who may be in need of similar services.

Thank you again for your help. Anna Weber is now settled in Ireland, in the home of a nephew who tells me she is settling in well. To me she sounds good, not as well as might be, but happier to be in the land of her birth, and hopeful that she will continue to progress physically so that she might walk about outdoors. This is a testament to the good care that she has received.

Sincerely,

Rita A. Weber

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Parma Heights, Ohio 44130-4662