

# CLEVELAND FINANCIAL GROUP

**Lawrence Kronick, CLU, ChFC**  
President

Mr. Buddy Maver  
Accountable Home Care  
8353 Clover Ridge Road  
Chagrin Falls, Ohio 44022

Dear Buddy,

Just a note to express my appreciation for the professionalism and caring nature in the way that you conduct your business. You provided me with health care aides that were competent, caring, and nurturing. My mother has had Alzheimer's for several years and during the last few months we had a need for 24 hour care. You provided us with several women who teamed up to try to comfort and care for my mother, who at times was a very difficult client.

You exceeded my expectations, by not only providing the service of presenting me with qualified individuals to care for my mother, but by your personal interest and understanding of my family's personal situation.

Buddy, I would highly recommend you and your company to anyone in need of health care services.

Sincerely,



Lawrence Kronick  
LK/dg

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