

19218 Eastlook Road
Rocky River, Oh. 44116
May 9, 1989

Mr. Buddy Maver
Accountable Home Health Care
11394 Auburn Road
Chardon, Ohio 44024

Dear Mr. Maver,

I wanted to write to tell you how very pleased I was with the service provided to me and to my uncle, Harley Remington, during his final illness. I was given the name of your company, along with several others, by Hillcrest Hospital, and I called each company. Your personal visit to assess our needs was made promptly and your coming to his home greatly reassured Mr. Remington. If the caregiver you sent, Mrs. Leah Chester, is typical of your employees, they must be an outstanding group. We appreciated your continued interest shown in a follow-up visit.

Mrs. Leah Chester is a skilled, kind and personable health care worker. She has a positive attitude that kept my uncle in good spirits throughout his final illness. She kept both Mr. Remington and his home immaculate, prepared a wide variety of foods to tempt him, and had many ideas to assist with his comfort. In addition, she is a friendly person who got along well with our family, and she proved herself to be extremely honest. Due to her excellent care, we were able to keep my uncle comfortable at home until the very last day of his life.

I want to thank you again for the excellent service you provided to us at a very difficult time.

Sincerely,



Marilyn Clark

cc: Mrs. Leah Chester