



WVA AIRPORT
2300 GEORGIA DR
WESTLAKE OH 44148

KATHERINE SMITH WAS AN
EXCELLENT WORKER. SHE
WAS VERY PROFESSIONAL
ALWAYS ON TIME, ALWAYS
PLEASANT, AND ALWAYS
ATTENTIVE. WE GREATLY
ENJOYED HER PRESENCE.
SHE DID A WONDERFUL JOB
BILL AIRPORT



Dear Mr. Mann:

Sorry they is so late in
reaching you but do want you to
know when much we appreciated
the fine people you provide to
care for my husband

With all the tales heard regard-
ing care given by un-caring-un-
ethical worthy people we were most
skeptical as to the help available.

Our concerns were confounded
as Carol Malleskey & Lois Anderson
were kind, patient, efficient, honest
and willing to help in any way
they could.

We are most grateful.

Sincerely yours,

Best Times (Marilyn)